



Registration

Register via this form and save 15% Discount Code: 2CCPPM_PDF

3 Easy Ways to Register:

- 1 Call 1-800-882-8684
- 2 Email enquiry@iqpc.com
- 3 Visit www.callcentermetricsevent.com

END USER PRICING*	Register & Pay by 6/28/2013, Save up to \$600	Register & Pay by 8/2/2013 Save up to \$400	Register & Pay by 9/6/2013 Save up to \$400	Standard & Onsite Pricing
4 Day Pass (Best Value) • Focus Day (Monday) • Main Conference (Tuesday & Wednesday) • Site Tour (Thursday)	\$2,499	\$2,699	\$2,899	\$3,099
3 Day Pass • Focus Day (Monday) • Main Conference (Tuesday & Wednesday)	\$1,599	\$2,199	\$2,399	\$2,599
2 Day Pass • Main Conference (Tuesday & Wednesday)	\$1,199	\$1,399	\$1,599	\$1,799
Add Site Tour	\$549			

*An end user is someone who can directly benefit from the content provided in the program. IQPC reserves the right to determine who qualifies as an end user.

VENDOR PRICING	Register & Pay by 6/28/2013, Save up to \$600	Register & Pay by 8/2/2013 Save up to \$400	Register & Pay by 9/6/2013 Save up to \$400	Standard & Onsite Pricing
4 Day Pass (Best Value) • Focus Day (Monday) • Main Conference (Tuesday & Wednesday) • Site Tour (Thursday)	\$3,099	\$3,299	\$3,499	\$3,699
3 Day Pass • Focus Day (Monday) • Main Conference (Tuesday & Wednesday)	\$2,599	\$2,799	\$2,999	\$3,199
2 Day Pass • Main Conference (Tuesday & Wednesday)	\$1,799	\$1,999	\$2,199	\$2,399
Add Site Tour	\$549			

CUSTOMER MANAGEMENT IQ MEMBERS SAVE 15%! Join for free today:
www.customermanagementiq.com

We've seen a better ROI on conference investment from those companies who send large groups. It allows key stakeholders to be aligned and get straight to work upon returning to the office.

We are happy to work with you to coordinate additional private functions, meet and greets with technology providers and/or activities that would allow you to extract even more value from this event. Email us at enquiry@iqpc.com for more information on group rates.

# of people	% of savings
3-4	15%
5-6	20%
7-9	25%
10+	30%

Please note multiple discounts cannot be combined.

A \$99 processing charge will be assessed to all registrations not accompanied by credit card payment at the time of registration.

MAKE CHECKS PAYABLE IN U.S. DOLLARS TO: IQPC

* CT residents or people employed in the state of CT must add 6.35% sales tax.

Team Discounts: For information on team discounts, please contact IQPC Customer Service at 1-800-882-8684. Only one discount may be applied per registrant.

Special Discounts Available: A limited number of discounts are available for the non-profit sector, government organizations and academia. For more information, please contact customer service at 1-800-882-8684.

Payment Policy: Payment is due in full at the time of registration and includes lunches and refreshment. Your registration will not be confirmed until payment is received and may be subject to cancellation.

Details for making payment via EFT or wire transfer:
JPMorgan Chase - Penton Learning Systems LLC dba IQPC: 937332641
ABA/Routing #: 021000021

Reference: Please include the name of the attendee(s) and the event number: 21516.002

For IQPC's Cancellation, Postponement and Substitution Policy, please visit www.iqpc.com/cancellation

Special Dietary Needs: If you have a dietary restriction, please contact Customer Service at 1-800-882-8684 to discuss your specific needs.

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YES! Please Register Me For: (Email this form to enquiry@iqpc.com or fax to 646-378-6025)

- 4 Day Pass 3 Day Pass 2 Day Pass Add Site Tour

Name _____ Job Title _____

Organization _____ Approving Manager _____

Address _____ City _____ State _____ Zip _____

Phone _____ E-mail _____

Please keep me informed via email about this and other related events.

Check enclosed for \$ _____ (Payable to IQPC) Charge my AmEx Visa MasterCard Discover
Card # _____ Exp. Date ____/____/____ CVM Code _____

I cannot attend, but please keep me informed of all future events.

21516.002/GK

CLICK HERE TO SUBMIT FORM BY EMAIL